

Quality Policy Statement

The Company operates a formal documented Quality system, which is structured and maintained to satisfy all applicable requirements, including those contained in ISO 9001.

The prime objective of the system is to ensure customer requirements are satisfied while maximising company performance within the context of the business. All other objectives are determined and achieved through continued planning, monitoring, reviewing and improvement against agreed performance measures.

The aim of the Quality system is to reduce non-conformities at every level through continued development of the management system based on best practices, product changes, customer expectations and legislation requirements. The procedures within the management system are authorised by the undersigned and must be adhered to by all employees. These procedures cover all significant aspects of the business that ensures the satisfactory supply of safe and reliable products and service to our customers. The performance and strategy of the company will be managed, monitored and reviewed to ensure a satisfactory performance is obtained and continuously improved.

Quality System and Process Audits are completed to ensure compliance to the standard, company procedures and current best practice.

Training of personnel is carried out to enable personnel to satisfactorily & safely carry out their duties and develop their capabilities within the organisation.

The Company is continually looking at innovative ways of improving its service to its customers, enhancing the efficiency of the business, increasing its share of the market through ongoing investment in process technology with the objective of maximising the Company's return on investment through continued improvement in the QMS.

As an initial commitment to communication, this policy is displayed in key areas of the site and is posted on the Company's website – www.electroless-nickel-plating.co.uk

Signed



Marie Cooper, Managing Director

For and on behalf of Nitec (UK) Ltd